

Occasions is an award winning formal wear retailer. We'll guide you step-by-step, so even if you don't know the first thing about renting a tuxedo or suit, you'll walk away with everything you need to look great at your upcoming event.

Do I need to make an appointment?

We prefer that you schedule an appointment during the week however, so we can better serve you, appointments are required on Saturdays.

How far in advance should I rent my tuxedo?

We recommend 30 days prior for wedding rentals. Individual rentals ideally should be scheduled no later than 7 days prior to your event however, we can often provide a rental within 24 hours.

Prom rentals should be scheduled ASAP. Prom is our busiest season and we can become limited on style, size and color choices.

Rush charges can apply for rentals less than 7 days in advance.

What is the process for renting a tuxedo?

1. Choose your tux/suit style and accessory options from our catalog in our shop or [online](#).

2. Register your wedding party and get their [measurements](#) in our shop or [online](#).

3. Get measured in our shop or, if you are out of town, get [measured](#) in [your area](#) and send us your measurements and payment using this [link](#).

Remember, we need [measurements](#) 30 day prior to the wedding and rush charges will apply less than 10 days prior.

CHILDREN SHOULD WAIT TO GET MEASURED 14 DAYS PRIOR TO THE EVENT.

This [link](#) will direct you to a shop where you can get measured.

Submit measurements only, if no payment is due, with this [link](#). We will not reserve your style until a 60% payment has been made.

4. [Submit](#) payment for your rental 30 days prior to your event. Your tuxedo will not be reserved until we receive at least a 60% payment. Rush charges will apply for payments received less than 10 days prior.

Can I measure myself?

We do not recommend that you measure yourself. Go to a tuxedo shop in [your area](#) to get [measured](#).

What if I don't want a jacket?

We offer coat-less packages so your guys are perfectly matched to compliment your wedding.

What is included in the rental?

Generally jacket, pants, shirt, tie and vest or cummerbund. Rental packages vary based on what the groom ordered. Shoes are extra and not included unless the groom ordered them. Fitted shirts and suspenders are available as an upgrade.

When do I pick up my tuxedo?

Orders will be ready 2-3 days prior to your event unless it is a rush order. You and the members of your event should make time to try on your tuxedo as soon as it arrives. We will notify everyone by text when your order is ready. Do not wait until the last minute to come in and try on. We need time to make any necessary adjustments, Evening appointments are available for late arrivals. If no adjustments are necessary, you may take the tuxedo with you the day you try it on.

What if it doesn't fit?

Don't worry. We want you to have a good fit. That is why we need you to come in as soon as possible, preferably 2 days prior, to try on your tuxedo. Minor alterations such as sleeve and pant lengths can be made in the shop. If the fit is off, we can re-order and get you the correct size.

When do I return my rental?

Return tuxedos, on hangers if possible, by 5PM the Monday after your event (for weekend events).

We are NOT open on Sundays. If you are leaving town before Monday, you may have someone else return your rental.

A \$50 per day late fee will be charged for each day the tuxedo is not returned by the return date.

What if I am going on an extended vacation or cruise?

We offer extended rentals for these situations.

What if I need to make a style change?

Changes can be made up to 14 days prior at no additional charge. After that, charges may apply.

What if I need to cancel my order?

Cancellations can be made up to 14 days prior to the event. A \$50 cancellation fee will apply.